

## ABSTRACT

A system is described for providing performance feedback to a cashier at a POS terminal. The system includes a display for displaying information to a cashier operating the POS terminal. The display displays a performance goal screen at the start of a work session, indicating to the cashier a performance goal for the work session. The POS terminal measures the cashier's performance during the work session and, at the end of the work session, the display displays a performance report screen comparing the cashier's measured performance with the performance goal.